

ORDER FORM FOR MOTORAIL TRANSPORT

Please fulfil the form legibly and with permanent pen.

Data may not be overwritten or otherwise edited.

Passenger information (driver of the vehicle)

Name:	Surname:
Identification card	
Identification card (ID/passport):	Number:
Contact details (please complete at least one of the following):	
E-mail:	Telephone number:

Journey information

ONWARD journey	RETURN journey
Date of departure:	Date of departure:
Train:	Train:
Station FROM:	Station FROM:
Station TO:	Station TO:
Total number of passengers: <i>child under 6 years, who does not require separate seat, is not counted to the total number of passengers)</i>	

Vehicle information

Brand (e.g. KIA):	Type (e.g. Ceed):	Car registration number:	
Car <input type="checkbox"/>	Three-wheeler <input type="checkbox"/>	Quad bike <input type="checkbox"/>	
Motorcycle without a side-car <input type="checkbox"/>	Motorcycle with a side-car <input type="checkbox"/>		
Size of the vehicle in mm (including roof rack, bicycle carrier)			
Length:	Height:	Width:	Width of the roof:
Metal roof <input type="checkbox"/>			

Terms and conditions of carriage on motorail

General terms and conditions of carriage:

- Carriage is allowed only for mobile and technically capable motor vehicles (car, three-wheeler, quad bike, motorcycle, motorcycle with a side-car) with valid documents. A vehicle with a technical condition that could endanger the safety of the railway operation cannot be transported. Carriage of non-motorized vehicles is not allowed.
- **We do not carry:** side car behind the motorcycle, side car behind the car, **vehicles covered by truck/ car cover, transferable foil or any other type of cover**, any unsecured items and loads in open vehicles, that are not part of the vehicle structure (bottles, bags, ropes, hatchets, shovels, canisters, ladders, tools, etc.), vehicles with non-genuine spoilers (tuning) on the rear of the vehicle, which are not included in the vehicle hood, vehicles without a roof rack fastening strap.
- Each vehicle has to have a valid registration number entered in the vehicle registration certificate (temporary licence plates are not allowed), valid insurance card and has to be accompanied by at least 1 adult with driving licence,
- ZSSK does not recommend to passengers to leave their valuable belongings, cash, etc. in their vehicles
- Belongings of passenger can stay inside the vehicles during the journey subject to respective national terms and conditions as well as conditions of International Convention of International Carriage of Passengers by Rail (CIV), except of items that are prohibited to transport by respective customs and other official regulations.
- Transport of dangerous goods inside or on the vehicles must be in accordance with valid conditions for domestic transport and Regulation concerning the International Carriage of Dangerous Goods by Rail (RID).
- The carrier is responsible for damages on subjects inside the vehicles or on subjects in boxes that are securely attached to the vehicle only in case, if the damage has been caused by the carrier.
- **Bicycle** carried along with the vehicle has to be placed in a bicycle holder. Objects that are not a fixed part of the bicycle (bottles, bags, detachable lights, speedometers, etc.) have to be removed.
- Three-wheeler, quad bike, motorcycle (including wind shields), roof box of a vehicle have to be fixed on the motorail by passengers by their own **fixing devices (fixing belts)**. Wind shield of motorcycle has to be safely fixed, otherwise it has to be removed.
- Each passenger (driver and the fellow-traveller) is entitled to one place in sleeping coach assigned to the motorail coach (i.e. not entitled to a whole compartment) until the capacity has been sold out.
- **If the transport of vehicle cannot be realized in due time** (e.g. the car has been broken down etc.) and if the passenger decides to make his/her journey despite to that fact, he/she **may use the purchased tickets, including reservations related to the carriage of the vehicle, to travel on the train without the vehicle, however, without being entitled to a refund of the fare for the carriage of the vehicle that was not carried out.**

Technical parameters of the vehicles:

- **Vehicles** – maximum **length** 5 300 mm, **width** (maximum outer track width) 2 000 mm in international transport and 1940 mm in domestic transport, **height** 2 000 mm – if the width of roof is up to 1 359 mm and height 1 900 mm – if the width of roof is from 1 360 to 1 550 mm, **weight** 1 500 kg – if the height of vehicle is 1 600 mm and weight 2 250 kg – if the height of vehicle is from 1 601 mm to 2 000 mm,
- **Motorcycles** – maximum length 3 800 mm and maximum height (including front plexiglass and mirrors) 1 550 mm.

Driver obligations:

- Loading of the vehicle: the driver of the vehicle is obliged to arrive at the handling area on time in accordance with the time data specified on the transport document
- Loading and unloading of the vehicle is done by the driver according to the instructions of designated employees and with respect to the personal safety. Fellow-traveller has to be outside the vehicle while driving onto the motorail.
- When loading motorcycles, three-wheelers, quad bikes and driving them on the loading ramp, the driver is obliged to wear helmet
- After loading, all antennas have to be removed, mirrors have to be folded, alarm and satellite tracking for the stolen vehicles have to be deactivated
- Vehicle has to be blocked against any movement with the handbrake and gear shifting, electric cars and vehicles with automatic gearbox to the position “P”
- After the loading of vehicles, passengers are not obliged to enter the motorail with regard to the safety (moving under a high voltage trolley is life threatening).

In international transport between the Slovak republic and the Czech republic and back we do not carry:

- **Vehicles with maximum construction speed less than 120 km/h**
- **Open cars** (cabriolet, off-road), that do not have foldable front screen
- **Cars with a removable roof or superstructure** that is not part of the vehicle construction
- Motorcycles with side bags, luggage attached to motorcycles by rubber carrying harness (these have to be removed and carried along with the passenger).

Parties agree to comply with terms and conditions set in this Order Form, unless otherwise specified in the Order Form, this carriage is governed by Terms and Conditions of Carriage of Železničná spoločnosť Slovensko, a.s. (ZSSK) as well as by Specific Conditions of Carriage valid for international transport on motorail (SCIC-NRT). This order is binding for the passenger. By signing of this Order Form the passenger confirms that the stated data are correct and true. If the stated data are incorrect or false, especially regarding the vehicle size, the vehicle shall be excluded from transport, without no possibility of refund of travel documents or any other additional costs of the passenger associated with this order form.

Parties declare that, in accordance with Regulation (EU) 2016/679 of European Parliament and of the Council on the protection of persons in the processing of personal data and on the transfer of such data, as well as in accordance with Act no. 18/2018 on the protection of personal data and on amendments to certain acts, they have adopted appropriate technical and organizational measures to ensure the processing of personal data for a specific purpose only, with the consistent application of the principle to minimize the amount of personal data obtained and the extent of their processing, holding period and availability of personal data.

Information about Personal data protection in Železničná spoločnosť Slovensko, a.s. (ZSSK) designated for contractual partners of the company, their employees and representatives are [available on the website ZSSK](#) about which the contractual partner of ZSSK has to inform the concerned person.

In _____ date Passenger signature:

The carrier records:	Acceptation of the Order form
<i>PoS</i>	
<i>Tariff point:</i>	
<i>Date:</i>	
<i>First name, Surname, Cashier signature, Stamp:</i>	